

Ramco Institute of Technology, Rajapalayam
Academic year 2019-20

Criteria II

2.7.1 Online student satisfaction survey regard to teaching learning process

Questions

1. Overall, how satisfied are you with your educational experience at our College?

- Very satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very dissatisfied

2. How would you rate the following aspects of your educational experience:

	Poor	Fair	Good	Very good	Excellent
Quality of the teaching faculty	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Course availability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Academic advising	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to teaching faculty	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Fellow students' academic ability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Academic reputation of the college	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value of the education for the price	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. How would you rate the following services/facilities at the college:

	Poor	Fair	Good	Very good	Excellent
Campus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Class and laboratory facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Parking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Public transportation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Student residences	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Food services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sports and fitness facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Career counseling and placement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. How would you rate the following aspects of student life at the College:

	Poor	Fair	Good	Very good	Excellent
Sport and recreational facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Clubs and student organizations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Student diversity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Campus safety	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Extracurricular activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Student safety	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social life					

5. Are the campus facilities up-to-date?

- Not at all
- Slightly
- Moderately
- Very
- Extremely

6. How much of the syllabus was covered in the class?

- a. 4 – 85 to 100%
- b. 3 – 70 to 84%
- c. 2 – 55 to 69%
- d. 1– 30 to 54%
- e. 0 –Below 30%

7. How well did the teachers prepare for the classes?

- a. 4 –Thoroughly
- b. 3 – Satisfactorily
- 2 – Poorly
- c. 1 – Indifferently
- d. 0 – Won't teach at all

8. How well were the faculty able to communicate?
 - a. 4 – Always effective
 - b. 3 – Sometimes effective
 - c. 2 – Just satisfactorily
 - d. 1 – Generally ineffective
 - e. 0 – Very poor communication
9. The faculty's approach to teaching can best be described as
 - a) 4 – Excellent
 - b) 3 – Very good
 - c) 2 – Good
 - d) 1 – Fair
 - e) 0 – Poor
10. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.
 - a) 4 – Regularly
 - b) 3 – Often
 - c) 2 – Sometimes
 - d) 1 – Rarely
 - e) 0 – Never
11. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
 - a) 4 – Significantly
 - b) 3 – Very well
 - c) 2 – Moderately
 - d) 1 – Marginally
 - e) 0 – Not at all
12. The institution provides multiple opportunities to learn and grow.
 - a) 4 – Strongly agree
 - b) 3 – Agree
 - c) 2 – Neutral
 - d) 1 – Disagree
 - e) 0 – Strongly disagree
12. Teachers inform you about your expected competencies, course outcomes and programme outcomes.
 - a) 4 – Every time
 - b) 3 – Usually
 - c) 2 – Occasionally/Sometimes
 - d) 1 – Rarely
 - e) 0 – Never
13. Your mentor does a necessary follow-up with an assigned task to you.
 - a) 4 – Every time
 - b) 3 – Usually
 - c) 2 – Occasionally/Sometimes
 - d) 1 – Rarely
 - e) 0 – I don't have a mentor
14. The teachers illustrate the concepts through examples and applications.
 - a) 4 – Every time
 - b) 3 – Usually
 - c) 2 – Occasionally/Sometimes
 - d) 1 – Rarely
 - e) 0 – Never
15. The teachers identify your strengths and encourage you with providing right level of challenges.
 - a) 4 – Fully
 - b) 3 – Reasonably
 - c) 2 – Partially

- d) 1 – Slightly
 - e) 0– Unable to
16. Teachers are able to identify your weaknesses and help you to overcome them.
- a) 4 – Every time
 - b) 3 – Usually
 - c) 2 – Occasionally/Sometimes
 - d) 1 – Rarely
 - e) 0 – Never
17. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.
- a) 4 – Strongly agree
 - b) 3 – Agree
 - c) 2 – Neutral
 - d) 1 – Disagree
 - e) 0 – Strongly disagree
18. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.
- a) 4 – To a great extent
 - b) 3 – Moderate
 - c) 2 – Some what
 - d) 1 – Very little
 - e) 0 – Not at all
19. Teachers encourage you to participate in extracurricular activities.
- a) 4 – Strongly agree
 - b) 3 – Agree
 - c) 2 – Neutral
 - d) 1 – Disagree
 - e) 0 – Strongly disagree
- 20 . Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.
- a) 4 – To a great extent
 - b) 3 – Moderate
 - c) 2 – Some what
 - d) 1 – Very little
 - e) 0 – Not at all
21. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.
- a) 4 – Above 90%
 - b) 3 – 70 – 89%
 - c) 2 – 50 – 69%
 - d) 1 – 30 – 49%
 - e) 0 – Below 29%
22. The overall quality of teaching-learning process in your institute is very good.
- a) 4 –Strongly agree
 - b) 3 – Agree
 - c) 2 – Neutral
 - d) 1 – Disagree
 - e) 0 – Strongly disagree
23. How much of the curricula and syllabi are covered in the Discipline in which you are studying?
- a) 4 – 90 to 100%
 - b) 3 – 75 to 89%
 - c) 2 – 55 to 74%
 - d) 1– 30 to 54%
 - e) 0 –Below 30%
24. What categories of teachers are involved in the theory and practical classes in your discipline?

- a. 4 – Professors, Associated Professors, Assistant Professors and Others (Lecturers, Tutors, Demonstrators and Residents)
 - b. 3 – Associated Professors, Assistant Professors and others
 - c. 2 – Assistant Professors and others
 - d. 1 – Others
 - e. 0 – None of the above
25. What percentage of teachers is effectively communicating domain knowledge, IT skills and Soft Skills in the Teaching Learning Process?
- a. 4 – 90 to 100%
 - b. 3 – 75 to 89%
 - c. 2 – 55 to 74%
 - d. 1– 30 to 54%
 - e. 0 –Below 30%
26. Do the teachers build-up in you the expected curricular competencies, programme outcomes and course outcomes?
- a. 4 – 90 to 100%
 - b. 3 – 75 to 89%
 - c. 2 – 55 to 74%
 - d. 1– 30 to 54%
 - e. 0 –Below 30%
27. Does your mentor do necessary follow up of the tasks assigned to you?
- a. 4 – Every time
 - b. 3 – Usually
 - c. 2 – Occasionally
 - d. 1 – Rarely
 - e. 0 – I don't have a mentor
28. To what extent the mentoring process in your institution is beneficial to you for cognitive, social and emotional growth?
- a. 4 – Highly Beneficial
 - b. 3 – Beneficial
 - c. 2 – Satisfactory
 - d. 1 – Marginally
 - e. 0– Not at all
29. To what extent clinical and practical facilities related to your discipline have been made available to you?
- a) 4 – 90 to 100%
 - b) 3 – 75 to 89%
 - c) 2 – 55 to 74%
 - d) 1– 30 to 54%
 - e) 0 –Below 30%
30. What extent of training you are provided in the skill and simulation labs, clinical ward rounds / rotations and lab exercises related to your discipline?
- a. 4 – 90 to 100%
 - b. 3 – 75 to 89%
 - c. 2 – 55 to 74%
 - d. 1– 30 to 54%
 - e. 0 –Below 30%
31. What percentage of teachers use ICT-enabled methods like multimedia, web-based learning and national e-resources while teaching?
- a. 4 – 90 to 100%
 - b. 3 – 75 to 89%
 - c. 2 – 55 to 74%
 - d. 1– 30 to 54%
 - e. 0 –Below 30%
32. What is the extent of opportunities given to you for outdoor learning like internship, student exchanges, field visits and projects?

- a. 4 – All of the above
 - b. 3 – Three of the above
 - c. 2 – Two of the above
 - d. 1 – One of the above
 - e. 0– None of the above
33. Does the institution provide the opportunities for experiential learning, like problem-based learning, case-based learning, evidence-based learning, competency building, seminars, group discussions, to enhance knowledge and skills in your discipline?
- a) 4 – All of the above
 - b) 3 – Any four of the above
 - c) 2 – Any three of the above
 - d) 1 – Any two of the above
 - e) 0– Any one of the above
34. What is the level of opportunities provided by your institution to develop employability and entrepreneurship skills to prepare you for your career?
- a) 4 – High Level
 - b) 3 –Appreciable Level
 - c) 2 – Satisfactory Level
 - d) 1 – Marginal Level
 - e) 0– No opportunity
35. What is the level of value-added courses / training given by your institution in the area of professional ethics and values, community service, preventive health care and rural health care?
- a) 4 – High Level
 - b) 3 –Appreciable Level
 - c) 2 – Satisfactory Level
 - d) 1 – Marginal Level
 - e) 0– No opportunity given
36. What level of monitoring and evaluation is available in your institution for assessing the effectiveness and interactiveness of the classroom/learning sessions?
- a) 4 – High Level
 - b) 3 –Appreciable Level
 - c) 2 – Satisfactory Level
 - d) 1 – Marginal Level
 - e) 0– No opportunity given
37. To what extent the institutional ambience and class room teaching has improved your creative thinking and analytical skills?
- a) 4 – High Level
 - b) 3 –Appreciable Level
 - c) 2 – Satisfactory Level
 - d) 1 – Marginal Level
 - e) 0– No opportunity given
38. How frequently your performance in academic assignments are discussed and reviewed with you by the teachers?
- a) 4 – Regularly
 - b) 3 – Often
 - c) 2 – Sometimes
 - d) 1 – Rarely
 - e) 0– Never
39. What is your assessment about the fairness of the internal evaluation process by the teachers?
- a) 4 – Always fair
 - b) 3 – More often fair
 - c) 2 – Sometimes fair
 - d) 1 – Usually unfair
 - e) 0 – Always unfair
40. What is the average time taken by the institution for declaration of examination results?
- a) 4 – Within 15 days

- b) 3 – 16 days to 30 days
 - c) 2 – 31 days to 45 days
 - d) 1 – 46 days to 60 days
 - e) 0 – Beyond 60 days
41. What are the mechanisms (issue of photocopy of answer sheet, re-totaling, re-evaluation and provision of grace marks) available in your institution for redressal of grievances with reference to examinations?
- a) 4 – All the above mechanisms
 - b) 3 – Any three of them
 - c) 2 – Any two of them
 - d) 1 – Only one of them
 - e) 0 – None
42. How do you rate the procedures involved in the pre examination, examination and post examination processes of the evaluation system adopted by your institution?
- a) 4 – Excellent
 - b) 3 – Very Good
 - c) 2 – Good
 - d) 1 – Average
 - e) 0 – Poor
43. Do your teachers enable you to identify your strengths and weaknesses and help you to develop your strengths and overcome your weaknesses by providing timely counseling and care?
- a) 4 – Every time
 - b) 3 – Usually
 - c) 2 – Occasionally
 - d) 1 – Rarely
 - e) 0 – Never
44. If you were to award rating of your institution in terms of “stars” in relation to quality of teaching learning and evaluation, what would be your rating?
- a) 4 – *****
 - b) 3 – ****
 - c) 2 – ***
 - d) 1 – **
 - e) 0 – *
45. The teacher's approach to teaching can best be described as
- a) Excellent
 - b) Very good
 - c) Good
 - d) Fair
 - e) Poor
46. Fairness of the internal evaluation process by the teachers.
- a) Always fair
 - b) Usually fair
 - c) Sometimes unfair
 - d) Usually unfair
47. Was your performance in assignments discussed with you?
- 1. Every time
 - 2. Usually
 - 3. Occasionally/Sometimes
 - 4. Rarely
 - 5. Never
48. The technology used was appropriate for this online classes.
- a. Strongly Agree

- b. Agree
 - c. Neutral
 - d. Disagree
 - e. Strongly Disagree
49. The instructor was well-prepared and organized for every class.
- a. Strongly Agree
 - b. Agree
 - c. Neutral
 - d. Disagree
 - e. Strongly Disagree
50. The class size was appropriate.
- a) Yes
 - b) No
51. The Instructor stimulated interest through various activities like poll, quiz, interaction with chatbox, live demo on working parts.
- a. Strongly Agree
 - b. Agree
 - c. Neutral
 - d. Disagree
 - e. Strongly Disagree
52. The instructor encourages students to speak up and be active in the class.
- a. Strongly Agree
 - b. Agree
 - c. Neutral
 - d. Disagree
 - e. Strongly Disagree
53. Online platform was convenient to use and learn for classes.
- a. Strongly Agree
 - b. Agree
 - c. Neutral
 - d. Disagree
 - e. Strongly Disagree
54. The online class materials were useful and accurate.
- a. Strongly Agree
 - b. Agree
 - c. Neutral
 - d. Disagree
 - e. Strongly Disagree
55. The instructor handled the virtual laboratory sessions to cover the syllabus content
- a. Strongly Agree
 - b. Agree
 - c. Neutral
 - d. Disagree
 - e. Strongly Disagree
56. Online review monitoring system is more effective during the pandemic period.
- a. Strongly Agree
 - b. Agree
 - c. Neutral
 - d. Disagree
 - e. Strongly Disagree
57. Online quizzes and Exams were based on material covered in assignments and lectures.
- a. Strongly Agree
 - b. Agree
 - c. Neutral
 - d. Disagree
 - e. Strongly Disagree

58. The instructor provides guidance and counselling in academic and non-academic matters in/out side in the class.

- a. Strongly Agree
- b. Agree
- c. Neutral
- d. Disagree
- e. Strongly Disagree

59. Give three suggestions to improve the overall teaching, learning and evaluation process in your institution.